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**Berlin Eaton is very pleased to announce that
Norma Glendinning, MBA, CMC has joined our firm!**

We are pleased to announce that Norma Glendinning recently joined Berlin Eaton. She will partner with Richard Eaton, CI Practice Leader, to help make our services available to even more visionary leaders who are committed to delivering better futures for their organizations.

Norma graduated with an MBA from the University of Victoria in 1994. She started her Management Consulting career at KPMG in 1995, joined the Auditor General's Office in 1997, became a Certified Management Consultant in 2000, and advanced to the position of Assistant Auditor General by 2008. During that time, Norma led a major project to streamline the AG Office's audit processes, and championed a Continuous Improvement project delivered by Berlin Eaton over a period of several months. Little did any of us know at the time that she would eventually join our team. Norma left government in 2010 pursuing the next chapter in her career as an independent management consultant, and joined us in mid January 2012. As a result, Norma brings a uniquely valuable perspective to our CI practice, having government experience, and having experienced the benefits of our approach from a client's point of view.

Norma, Richard and Ned, and the full Berlin Eaton team, will be embarking on new ideas and improvements to our CI practice – which we will be announcing in the near future, or visit us at www.berlineaton.com.

Please join us in welcoming Norma to our team!



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